

# Terms of Use – General Users | LawSeek.ai

Version: July 2025

Effective Date: 5/July/2025

## **1. Introduction & Applicability**

These Terms of Use (“Terms”) govern access to and use of the LawSeek.ai platform (“Services”) by general users, including but not limited to startups, entrepreneurs, legal professionals (non-practicing), and internal legal teams (“Users” or “You”). By using the platform, you agree to be bound by these Terms, our Privacy Policy, and other applicable guidelines or policies referenced herein.

## **2. Platform Description & Functional Scope**

LawSeek.ai provides:

- AI-powered legal research, contract automation, compliance tools, and CRM features.
- Agentic vertical workflows built using Retrieval-Augmented Generation (RAG) and a structured legal knowledge base.
- Features include AI-powered legal research and drafting, document management via the Document Vault, cause list syncing, client and case tracking, and lawyer discovery via ZenConnect..

These tools are assistive in nature and are not substitutes for qualified legal advice.

## **3. Eligibility**

You may use the Services if:

- You are at least 18 years old;
- You are authorized to bind the entity you represent (if acting on behalf of a business); and
- You agree to comply with all applicable laws, including those governing data privacy, contracts, and professional advice.

## **4. Nature of AI Services**

- Outputs generated by LawSeek’s AI systems are non-deterministic and are provided “as is”.

- You must not rely solely on AI-generated content for high-stakes legal decisions, including employment law, litigation, equity structuring, or regulatory filings, without review by a licensed legal professional.

- You acknowledge that LawSeek.ai does not guarantee accuracy, legal validity, or completeness of AI outputs.

## **5. No Legal Advice or Attorney-Client Relationship**

- LawSeek.ai is not a law firm and does not provide legal advice.
- Using LawSeek does not create an attorney-client relationship.
- Legal services offered via the platform (e.g., lawyer discovery or chat functions) are offered by independent professionals, not by LawSeek.ai.

## **6. Account Creation & User Responsibilities**

- You must provide accurate and complete information during registration.
- You are responsible for maintaining the confidentiality of login credentials and for all activities under your account.
- You must not use the platform to:
  - Upload illegal, defamatory, or infringing material;
  - Misrepresent yourself as a lawyer;
  - Violate third-party rights or use the platform to train competing systems.

## **7. User Content & IP Ownership**

- You retain ownership of all content (documents, queries, inputs) submitted through the platform (“User Content”).
- LawSeek.ai may use anonymized and aggregated User Content to improve AI models, analytics, and platform performance, in compliance with its Privacy Policy.
- You must not input confidential or proprietary third-party information unless you have proper authorization.

## **8. Opt-Out of AI Model Training**

- You may opt out of having your non-anonymized data used to improve LawSeek’s AI systems by adjusting your account settings or contacting [support@lawseek.ai](mailto:support@lawseek.ai).
- Aggregated and anonymized data may still be used to enhance platform capabilities under industry-standard privacy protocols.

## 9. Fees, Plans & Refunds

- Paid features are governed by separate subscription terms.
- Fees are displayed transparently before purchase.
- Refunds are issued only in cases of:
  - Service non-activation,
  - Technical failure not resolved within 5 business days.
- Refunds must be requested within 7 days of the billing date.

## 10. Prohibited Use (Acceptable Use Policy)

Users may not:

- Use the platform to bypass legal advice or impersonate licensed professionals;
- Reverse-engineer, scrape, or attempt to discover the source code or datasets;
- Upload personally identifiable information of third parties without consent;
- Use outputs from LawSeek to make binding decisions (e.g., employment, creditworthiness) without human review.

## 11. Data Privacy & Security

- LawSeek implements key security protocols including AES-256 encryption and role-based access controls to protect your data.
- We are actively working toward compliance with applicable data protection laws. At present, our data handling aligns primarily with the following statutory obligations:
  - **DPDP Act, 2023 (India)**
- We are also building toward broader compliance with international standards such as the **GDPR (EU)**, **CCPA (US)**, and **PDPA (Singapore)** where relevant to our users and operations.

## 12. Platform IP Rights

- All rights in and to the LawSeek.ai platform, UI/UX, AI architecture, legal templates, and workflows belong exclusively to LawSeek.ai.
- You are granted a limited, non-transferable, revocable license to use the Services for lawful, non-commercial legal work or business purposes only.

### **13. Termination**

- We reserve the right to suspend or terminate your access in case of:
- Breach of these Terms;
- Misuse of AI services;
- Security threats;
- Legal compliance requirements.

Users may request account deactivation and data export (PDF/JSON format) within 30 days of termination.

### **14. Limitation of Liability**

- LawSeek.ai is not liable for:
- Losses arising from reliance on AI-generated content;
- Errors, omissions, or inaccuracies in automated documents;
- Any indirect or consequential damages.
- Total liability, if any, shall not exceed the total fees paid by the user in the previous 6 months.

### **15. Governing Law & Dispute Resolution**

- These Terms are governed by the laws of India.
- Disputes shall be resolved through binding arbitration under the Arbitration and Conciliation Act, 1996. Seat: Hyderabad, India.
- Class action waivers apply.

### **16. Updates and Communications**

- We may modify these Terms at any time. Notification will be sent via:
- Email;
- In-app banner;
- Platform update logs.

Your continued use of LawSeek.ai post-update constitutes acceptance.

## 17. Contact & Notices

For questions, grievances, or legal queries:

**Email:** [hello@lawseek.ai](mailto:hello@lawseek.ai)

**Legal Office:** [srujan@lawseek.ai](mailto:srujan@lawseek.ai)